

Far reaching but cost effective.

ip.access provides in-building small cell solutions to Mobile Network Operators [MNOs] worldwide. With live deployments across more than 100+ customer networks, ip.access supply its customers with a range of small cells addressing coverage, capacity and presence solutions across all technologies (2G, 3G, and 4G), with a focus on a rapid return on investment and the ability to open up new markets and revenue streams. The company's solution integrates the small cell access point with converged access gateways and comprehensive network management and performance tools.



The Challenge

Part of the philosophy behind small cells is their low touch, low cost deployment. However for many service providers, with dispersed workforces and contractor staff, the cost of training staff to deploy and bring these small cells into service is a significant factor. ip.access needed a fast solution to this problem for one of its Tier 1 customers. The challenge for Mpirical, as the outsourced training partner, was to take the existing ip.access training material and re-work it to run from an online training platform.

The Solution – Focused Video ShortCourses.

Video based training covering the ip.access end to end solution was proposed and agreed.

Mpirical - staff embedded themselves at ip.access headquarters to fully understand the solution and create the course design.

Video modules - covering the identified learning requirements were developed and produced by Mpirical along with quizzes and activities.

A learning portal - was developed and deployed to enable online anytime access, globally, for authorized staff and engineers.

The Value

ip.access were able to deploy the video based learning solution in a fast, effective and economic process to the customers engineering base.

The modular design - meant engineers could focus on the elements of the training they needed to achieve their task.

Because users were dispersed - geographically and often working shifts, the video-based training enabled them to learn at a time and pace that suited them without the need for travel or disruption to work patterns.

Updates to the training - programme to reflect new features and services could be seamlessly integrated and easily accessed

Mpirical as your partner

Mpirical are global-leaders in telecoms training, consultancy and training management. We can offer a completely flexible, strategic partnership in technical training, tailor made to your organisational and customer requirements.

Contact Us

For a no obligations chat on how we can support you with your training challenges get in touch: email: enquiries@mpirical.com or tel: 01524 844669.